

JOIN OUR TEAM!



ARE YOU INSPIRED TO SUPPORT YOUNG PEOPLE IN
OVERCOMING BARRIERS TO EMPLOYMENT?

DO YOU WANT TO WORK FOR AN ORGANISATION
THAT PRIORITISES THE DEVELOPMENT AND
WELLBEING OF STAFF?

REGENERATE

THE
feel good
BAKERY

TFCGB OPERATIONS SUPERVISOR

The Feel Good Bakery is looking to recruit a highly motivated and hardworking individual as an Operations Supervisor for this exciting social enterprise.

The enterprise is a project created and owned by SW London charity, Regenerate, to build on their work and create employment opportunities for young people to thrive.

The Feel Good Bakery (TFCGB) is a mobile coffee shop business who train, employ and mentor young people aged 16-25 who are not in education employment or training (NEET), have experienced disadvantage or are at risk of exploitation. Also for every coffee sold we provide a meal for a child in one of our partner services in Africa or Eastern Europe.

Regenerate have entered an exciting period of growth in size and impact as a charity, and this new role has been created to aid in coordinating the operations of the business. It is an exciting opportunity for an ambitious person passionate about using their skills in hospitality/business and in working with young people and young adults.

Reporting directly to the Operations and Logistic Manager for The Feel Good Bakery, the role will be responsible for maintaining the day to day running of the coffee carts across Wandsworth, providing logistical and practical support to the coffee supervisors in their roles.





OVERVIEW

Contract type:
Permanent

Reporting to:
TFGB Operations and Logistics Manager

Location:
Based at the Ashburton youth club, Putney
and mobile outlets in Wandsworth

Salary:
£25,584 per annum
(equivalent to £13.12/hour)

Hours:
Full time (37.5 hours per week)
This role is required to work weekends

Annual Leave:
25 days plus public holidays and extra days off over Christmas

YOUR DAY TO DAY RESPONSIBILITIES

Operations (19 hours per week)

- Supervising stock levels, by completing weekly stock checks, keeping accurate records, and ordering necessary stock
- Liaising with coffee cart supervisors to manage stock levels at all sites, distributing stock using the company van.
- Maintain and develop systems and procedures to ensure the TFGB coffee shop runs efficiently and is maintained to the highest standards. Manage procedures including food hygiene (HACCP) and chemical safety (COSHH).
- Work with the Operations and Logistics Manager to ensure that all procedures are complied with and standards such as Health and Safety and Food Hygiene are upheld on sites.
- Work with the Operations and Logistics Manager to shape ideas on new products to sell and help develop these.
- Support the establishment of new mobile coffee units and sites.
- Organise training in food hygiene for The Feel Good Bakery team members.
- Support Operations and Logistics manager in organising other training for the team where necessary.
- Eventually train supervisors in how to work coffee units and prepare products.

Supervision of team members on shift (18 hours per week/two shifts)

- Supervise a small team of young adults (TFGB Baristas in the coffee cart, ensuring good team morale and effective production.
- Oversee product quality and carry out quality control checks to make sure standards are maintained.
- Carry out stock checks and keep accurate records.
- Ensure the outlet's cleanliness and hygiene standards are met each day, recorded and are kept in accordance with food safety standards.
- Liaise with TFGB Progression Manager to feedback on team updates and development
- Support team member's work on key learning objectives
- Ensure that the safeguarding policy is followed and all concerns reported to the managing director.

YOUR DEVELOPMENT

At Regenerate, we understand the importance of providing progression, development opportunities and continued learning.

As part of this role you will have a significant opportunity to develop your skillset, with access to a staff learning and development budget as well as mentoring and coaching from other team members and external partners.

This is a brilliant opportunity to build your expertise. Regenerate is an ambitious charity with plans for continued growth over the coming years and with that comes opportunities to grow with the organisation and take on more responsibility.

YOUR PERKS

At Regenerate we realise the importance of supporting the wellbeing of our staff and volunteers.

We have a variety of perks alongside the job, including:

- A budget equalling 5% of your salary towards **Learning, Development and Wellbeing**
- **Generous annual leave policy** (25 days) plus bank holidays and 3 extra leave days between Christmas and new year.
- **Recharge Hours**
A few extra hours off per quarter are given for you to re-charge your battery
- **Health Cash Plan Package**
which includes 24-hour health advice and counselling, contribution to health costs, grocery/high street/gym discounts
- **Wellbeing Wallet**
£100 a year towards treats of your choice such as books, pampering kit or days out
- **Regular team days and socials**
- **Working for a recognised and respected name** in the local borough and charitable youth work sector, which acts as a springboard to future roles and connections

IMPORTANT THINGS ABOUT YOU

Abilities & Skills

- Full Driving License with no convictions
- Excellent communication skills
- Ability to assess problems before they happen and solve them effectively
- Strong planning, organisation and attention to detail
- Excellent time management skills
- Ability to build strong working relationships with people from a diverse range of backgrounds
- Team player with ability to motivate themselves and others
- Flexible/Adaptable
- Ability to keep calm under pressure

Experience

- Customer service, or experience in the hospitality industry and/or kitchens
- Experience in assistant and/or supervisory roles

Knowledge of

- The hospitality/catering industry
- Food safety and hygiene standards
- Understanding of health & safety legislation and risk assessments
- Full working knowledge of computers including emails, word and excel.

Other

- Supportive of the aims of Regenerate and The Feel Good Bakery
- A clear DBS (Checks provided by us on recruitment)

Education / training

- Two GCSE's (or equivalent) at grade C or above

Also consider applying if you have any of the following:

- Knowledge of young people we work with, and the areas we are based in
- Youth work experience, or any work with young people
- Experience of liaising with suppliers and contracts
- Training certificates in any area of the food industry



YOUR APPLICATION

(Scan me to apply!)



We want to know the important things about you and why you think you would be the best person for the job.

To apply, please complete an [online application form](#).

For any enquiries feel free to contact
recruitment@regenerate-london.org



Regenerate aims to be representative of the community we are working with.

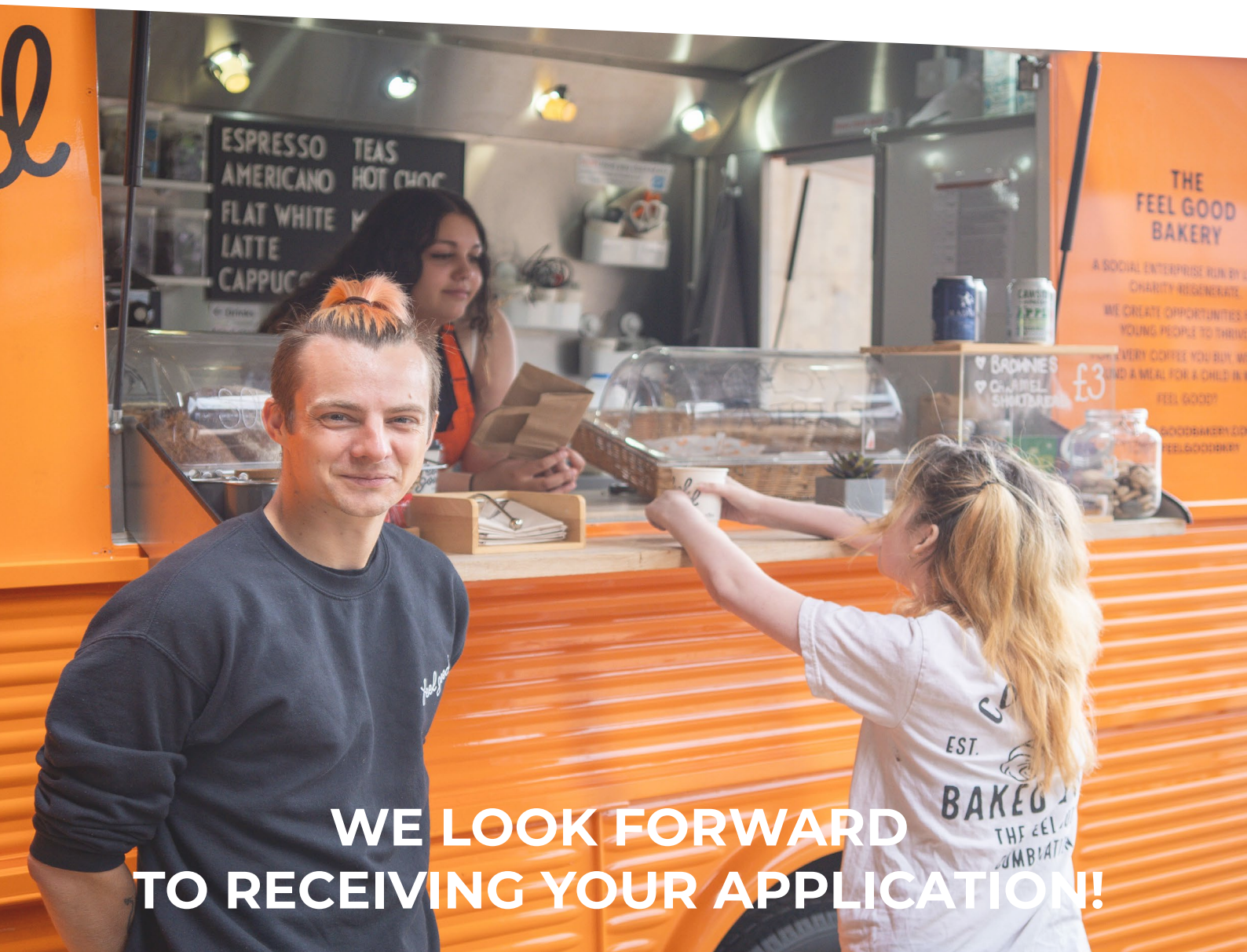
We recognise that having the strongest workforce possible means hiring and developing the best people across all races, ethnicities, religions, age groups, sexual orientations, gender identities and abilities.

We're not just committed to being an equal opportunity employer, we actively celebrate diversity in all its forms.

Let us know if we can do anything to make the application or interview process more accessible. If you are invited to interview, we will at that point ask you for any accessibility requirements or preferences.

Regenerate is committed to adopting a safe recruitment process and follows the NSPCC procedures that have safeguarding at their heart. The appointment will undergo an enhanced DBS check, shortlisting, interviews and reference checking. Please let us know about the sensitivity of taking up references prior to an interview.

All applications will be taken seriously and contacted regarding the outcome of their application.



**WE LOOK FORWARD
TO RECEIVING YOUR APPLICATION!**