

# JOIN OUR TEAM!



ARE YOU INSPIRED TO SUPPORT YOUNG PEOPLE IN  
OVERCOMING BARRIERS TO EMPLOYMENT?

DO YOU WANT TO WORK FOR AN ORGANISATION  
THAT PRIORITISES THE DEVELOPMENT AND  
WELLBEING OF STAFF?

**REGENERATE**

THE  
*feel good*  
BAKERY



# TFGB COFFEE CART SUPERVISOR

The Feel Good Bakery is looking to recruit a highly motivated and hardworking individual as a Coffee Shop Supervisor for this exciting social enterprise.

The enterprise is a project created and owned by SW London charity, Regenerate, to build on their work and create employment opportunities for young people to thrive.

The Feel Good Bakery (TFGB) is a mobile coffee shop business who train, employ and mentor young people aged 16-25 who are not in education employment or training (NEET), have experienced disadvantage or are at risk of exploitation. Also for every coffee sold we provide a meal for a child in one of our partner services in Africa or Eastern Europe.

Regenerate have entered an exciting period of growth in size and impact as a charity, and are looking for supervisors to oversee shifts on the mobile coffee shop outlets.

This is an exciting opportunity for an ambitious person passionate about using their skills in catering/business and working with young people and young adults.

The role will be responsible for maintaining the mobile coffee shop sales and supervising and coaching the young people in their employment.







**CREATING OPPORTUNITIES FOR  
YOUNG PEOPLE TO THRIVE.**

THEFEELGOODBAKERY.COM



## OVERVIEW

**Contract type:**  
Permanent

**Reporting to:**  
TFGB Operations and Logistics Manager

**Location:**  
Based at the Ashburton youth club, Putney  
and mobile outlets in Wandsworth

**Salary:**  
£25,584 per annum  
(£13.12/hour)

**Hours:**  
Full Time - 4 Day Week  
This role is required to work weekends

**Annual Leave:**  
25 days plus public holidays and extra days off over Christmas



# YOUR DAY TO DAY RESPONSIBILITIES

## Operations

- Run the daily operations of the coffee shop.
- Maintain and develop systems and procedures to ensure the TFGB coffee shop runs efficiently and to the highest standards.
- Supervise procedures including food hygiene (HAC-CP) and chemical safety (COSH).
- Ensure the outlet's cleanliness and hygiene standards are met, recorded and kept in accordance with food safety standards.
- Handling customer enquiries and complaints.
- Supervise food/drink preparation and sales on shift
- Carry out stock checks and keep accurate records.
- Oversee product quality and carry out quality control checks to make sure standards are maintained.
- Work with the TFGB Operations Manager to help decide on and develop new products

## Supervision of team members on shift

- Supervise a small team of young adults (TFGB team members) in the coffee cart
- Ensure good team morale and effective production.
- Liaise with TFGB Progression Manager to feedback team updates and development
- Support team member's work on key learning objectives
- Ensure that the safeguarding policy is followed and all concerns reported to the managing director.
- Calmly deal with any challenging team members, customers or situations that may arise

# YOUR DEVELOPMENT

At Regenerate, we understand the importance of providing progression, development opportunities and continued learning.

As part of this role you will have a significant opportunity to develop your skillset, with access to a staff learning and development budget as well as mentoring and coaching from other team members and external partners.

This is a brilliant opportunity to build your expertise. Regenerate is an ambitious charity with plans for continued growth over the coming years and with that comes opportunities to grow with the organisation and take on more responsibility.

## YOUR PERKS

**At Regenerate we realise the importance of supporting the wellbeing of our staff and volunteers.**

**We have a variety of perks alongside the job, including:**

- A budget equalling 5% of your salary towards **Learning, Development and Wellbeing**
- **Generous annual leave policy** 25 days plus bank holidays and 3 extra leave days between Christmas and new year.
- **Recharge Hours**  
A few extra hours off per quarter are given for you to re-charge your battery
- **Health Cash Plan Package**  
which includes 24-hour health advice and counselling, contribution to health costs, grocery/high street/gym discounts
- **Wellbeing Wallet**  
£100 a year towards treats of your choice such as books, pampering kit or days out
- **Regular team days and socials**
- **Working for a recognised and respected name** in the local borough and charitable youth work sector, which acts as a springboard to future roles and connections



# IMPORTANT THINGS ABOUT YOU

## Abilities & Skills

- Excellent interpersonal and communication skills
- Problem solving
- Strong attention to detail
- Organisational skills
- Flexible/Adaptable
- Ability to keep calm under pressure

## Knowledge of

- The hospitality industry
- Working with young people

## Other

- Supportive of the aims of Regenerate and The Feel Good Bakery
- A clear DBS (Checks provided by us on recruitment)

## Also consider applying if you have any of the following:

- Knowledge of young people we work with, and the areas we are based in
- Youth work experience, or any work with young people
- Experience supervising/managing others
- Good understanding of, or experience with IT and equipment, digital systems, and General Data Protection

## Experience

- Customer service, or experience in the hospitality industry

## Education / training

- Two GCSE's (or equivalent) at grade C or above



# YOUR APPLICATION

(Scan me to apply!)



We want to know the important things about you and why you think you would be the best person for the job.

**To apply, please complete an [online application form](#).**

For any enquiries feel free to contact [recruitment@regenerate-london.org](mailto:recruitment@regenerate-london.org)





Regenerate aims to be representative of the community we are working with.

We recognise that having the strongest workforce possible means hiring and developing the best people across all races, ethnicities, religions, age groups, sexual orientations, gender identities and abilities.

We're not just committed to being an equal opportunity employer, we actively celebrate diversity in all its forms.

Let us know if we can do anything to make the application or interview process more accessible. If you are invited to interview, we will at that point ask you for any accessibility requirements or preferences.

Regenerate is committed to adopting a safe recruitment process and follows the NSPCC procedures that have safeguarding at their heart. The appointment will undergo an enhanced DBS check, shortlisting, interviews and reference checking. Please let us know about the sensitivity of taking up references prior to an interview.

All applications will be taken seriously and contacted regarding the outcome of their application.



**WE LOOK FORWARD  
TO RECEIVING YOUR APPLICATION!**