

# JOIN OUR TEAM!



THE  
*feel good*  
BAKERY

**WE SUPPORT YOUNG PEOPLE AGED 16-25  
WHO ARE FACING BARRIERS TO EMPLOYMENT**

- EARN MONEY
- GAIN NEW SKILLS AND WORK EXPERIENCE
- RECIEVE WEEKLY MENTORING TO SUPPORT YOUR GOALS
- ATTEND REGULAR WORKSHOPS & DEVELOPMENT DAYS



# WHO ARE THE FEEL GOOD BAKERY?

We work with young people aged 16-25 who may face barriers to employment. We are a stepping-stone into the world of work, and we are passionate about providing a great first experience of employment.

We work with young people who are vulnerable, who are ex-offenders or at-risk of offending, and/or those that are NEET. We employ young people who are willing and able to commit to an employment opportunity.

We recognise that getting, and keeping, a job can be difficult, and we understand that often support is needed in other areas of life to be successful.

As a result, we are keen to work alongside other professionals to achieve a joint-up approach for care and support of each young person.

A referral form from a professional is required to start the recruitment process.

Due to our current operations, we are unable to work with young people experiencing complex mental health issues, complex physical disabilities, and complex learning disabilities. We also are unable to work with young people in full-time education. We are open to working with young people in part-time education although our ability to do so depends on our staffing needs.

We currently have 3 locations that we operate from:

1. St Mary's Church, Battersea Church Road
2. Battersea Power Station, River Walk
3. Stamford Bridge (Chelsea Football Stadium) - This site is operational on match days only and shifts are available to our more experienced baristas.

We are also soon to be opening our own Feel Good coffee shop in Southfields!





## OVERVIEW

### **We offer 12 months paid employment, involving:**

- Part-time shifts during the week and at weekends
- Monthly workshops and regular training opportunities to support personal development.
- Weekly/fortnightly mentoring sessions for additional support.
- 1:1 and on-the-job coaching to boost confidence in employability skills.
- Mentoring focused on finding opportunities beyond TFGB.
- A partnership agreement with professionals working to support young people in the borough.

# JOB DESCRIPTION

**ROLE: TEAM MEMBER**

**LOCATION: BATTERSEA (St. Mary's Church & Battersea Power Station)**

**JOB TYPE: ZERO-HOUR CONTRACT**

**PAY: £8.60 (under 21s)/£11.44 (over 21s) per hour**

## ABOUT THE JOB:

The Feel Good Bakery is a social enterprise run by youth charity Regenerate.

As a Team Member, you will be trained as a barista and work alongside other team members and supervisors on our coffee carts.

We pride ourselves on our excellent coffee, and our friendly and upbeat service that leaves customers feeling good.

We are passionate about being a safe space for people to learn and grow, and as a result we invest in each of our staff members by providing ongoing development opportunities.

We are looking for a committed, enthusiastic, and reliable teamplayer to join our Feel Good Family.

In return, we will provide you with additional support through mentoring and team workshops, team trips and outings, and financial support towards opportunities that will help you achieve your long-term goals.



## YOUR RESPONSIBILITIES:

- Supporting management team in the smooth running of the site
- Providing friendly and helpful customer service to make sure our customers always feel good
- Greeting and serving customers
- Operating the till and taking payments
- Making great cups of coffee
- Ensuring the site is food safety compliant
- Ensuring the site is clean, presentable and inviting to passers-by
- Emptying waste tanks and filling water tanks
- Contributing to building a community of customers
- Committing to engaging in regular mentoring sessions

## YOUR PERKS

- 1 free drink every shift + 50% off all drinks after this
- 50% off all food
- Monthly training and development opportunities
- Regular team meals and trips out
- Employee of the month scheme
- Access to counselling services
- Every coffee that you sell feeds a child in need in Kenya & Romania, so that's gotta feel good!

# ABOUT YOU:

## We would love you to be:

- Reliable and able to turn up on time
- Willing to learn and work as part of a team
- Excited to be part of an amazing group of baristas
- Motivated to do your best and try new things
- Committed to taking on the responsibility of being a member of staff
- Able to follow direction







## INTERESTED?

There are 5 steps to our recruitment process:

**1** Professional to complete a [referral form](#), with as much detail as you can, and send this to Bella (Development Manager) at [bella@thefeelgoodbakery.com](mailto:bella@thefeelgoodbakery.com)

**2** Referrer and applicant invited to an initial meeting with Bella to go over more details about the job role and place of work.  
Young person will also then have the opportunity to complete an application form.

**3** Application form is reviewed, and applicant is invited to an interview.

**4** Interview held at our office on the Ashburton estate (SW15 6XD).

**5** If the interview goes well, congratulations! The successful applicant is invited to join The TFGB team. They will then spend a week being inducted into their new role and given all necessary training.