

JOIN OUR TEAM!

SUPPORTING YOUNG PEOPLE WHO
FACE BARRIERS TO EMPLOYMENT

feel good



**EARN MONEY
GAIN NEW SKILLS
& WORK EXPERIENCE
RECEIVE WEEKLY MENTORING
TO SUPPORT YOUR GOALS
ATTEND REGULAR WORKSHOPS
& DEVELOPMENT DAYS**

WHO ARE FEEL GOOD?

We work with NEET young people aged 16-25 who may face barriers to employment. We are a stepping-stone into the world of work, and we are passionate about providing a great first experience of employment.

We recognise that getting, and keeping, a job can be difficult, and we understand that often support is needed in other areas of life to be successful. As a result, we are keen to work alongside other professionals to achieve a joint-up approach for care and support of each young person. A referral form from a professional is required to start the recruitment process.

Due to our current operations, we are unable to work with young people experiencing complex mental health issues, complex physical disabilities, and complex learning disabilities. We employ young people who are willing and able to commit to this fantastic opportunity!

We currently have 2 locations that we operate from:

1. Southfields Coffee House, 254 Wimbledon Park Road, SW19 6NL
2. Battersea Power Station, River Walk, SW11 8NN





OVERVIEW

We offer 12 months paid employment, involving:

- Part-time shifts during the week and at weekends.
- Monthly workshops and regular training opportunities to support personal development.
- Fortnightly mentoring sessions.
- On-the-job coaching to boost confidence in the workplace.
- Connecting with opportunities outside of Feel Good.
- A partnership agreement with professionals working to support young people in the borough.

ABOUT THE JOB

Role: Team Member

Location: Battersea & Southfields

Job Type: Zero-Hour Contract

Pay: £9 (16-18s) / £10.85 (18-21s) / £12.71 (over 21s)

Feel Good is a social enterprise run by youth charity Regenerate.

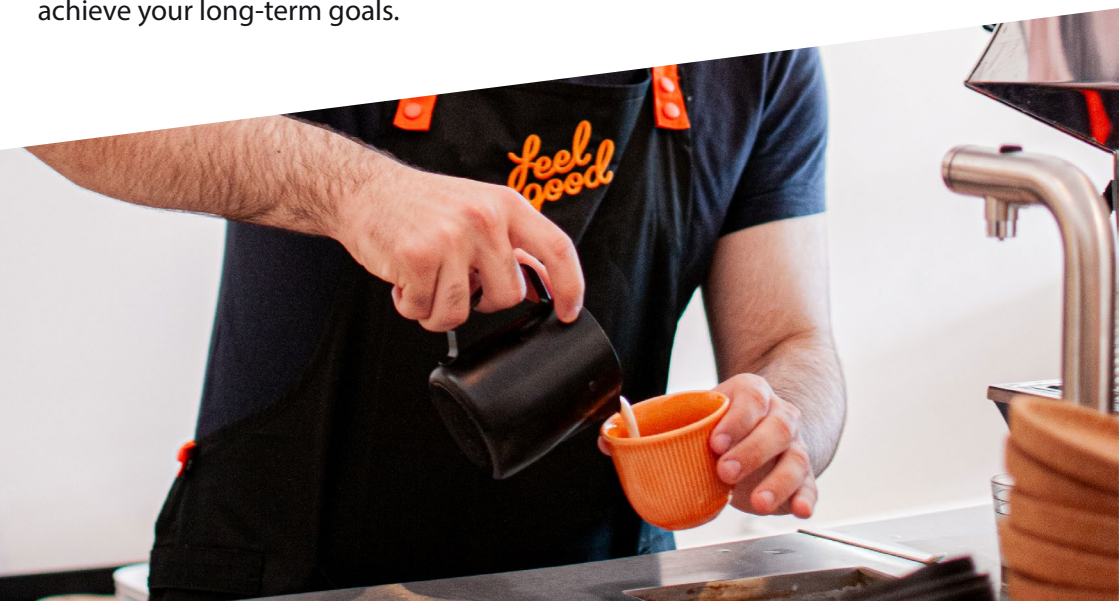
As a Team Member, you will be trained as a barista and work alongside other team members and supervisors at our coffee house and coffee carts.

We pride ourselves on our excellent coffee, and our friendly and upbeat service that leaves customers feeling good.

We are passionate about being a safe space for people to learn and grow, and as a result we invest in each of our staff members by providing ongoing development opportunities.

We are looking for a committed, enthusiastic, and reliable team player to join our Feel Good Family.

In return, we will provide you with additional support through mentoring and team workshops, team trips and outings, and financial support towards opportunities that will help you achieve your long-term goals.



YOUR RESPONSIBILITIES:

- Supporting management team in the smooth running of the site
- Providing friendly and helpful customer service to make sure our customers always feel good
- Greeting and serving customers
- Operating the till and taking payments
- Making great cups of coffee
- Ensuring the site is food safety compliant
- Ensuring the site is clean, presentable and inviting to passers-by
- Emptying waste tanks and filling water tanks
- Contributing to building a community of customers
- Attending work commitments across Wandsworth Borough
- Committing to engaging in regular mentoring sessions

YOUR PERKS

- 1 free drink every shift + 50% off all drinks after this
- 50% off all food
- Monthly training and development opportunities
- Regular team meals and trips out
- Employee of the month scheme
- Access to counselling services
- Every coffee that you sell feeds a child in need in Kenya & Romania, so that's gotta feel good!

ABOUT YOU

We would love you to be:

- Reliable and able to turn up on time
- Willing to learn and work as part of a team
- Excited to be part of an amazing group of baristas
- Motivated to do your best and try new things
- Committed to taking on the responsibility of being a member of staff
- Able to follow direction





INTERESTED?

There are 5 steps to our recruitment process:

1

If you're NEET and ready to commit, a professional needs to email bella@feelgood-london.org for a referral form to complete in as much detail as possible.

2

Once referred, professional and applicant will be invited to an initial meeting with Bella to go over details and timelines. The opportunity will also be there to complete an application form.

3

Application form is reviewed, and applicant is invited to an interview.

4

Interview held at our office on the Ashburton estate (SW15 6XD).

5

If the interview goes well, congratulations! The successful applicant is invited to join our Feel Good induction programme! They will then spend 4 weeks learning the essentials for their new role, and will be required to demonstrate their commitment to their new job before starting their first shift.

Please note, we aim to recruit up to 10 new young people every quarter. Whilst referrals are accepted at any time of year, progress through these steps will depend on our recruitment timelines.

Feel Good is a social enterprise run by local charity Regenerate, creating opportunities for young people to thrive through training, mentoring and employment.

Plus, for every coffee you buy, you fund a meal for a child in need.

**GET IN TOUCH OR
FIND OUT MORE**

Web: feelgood-london.org

Socials: @feelgoodldn

Email: bella@feelgood-london.org

Tel: 0759 812 8995

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**YOUNG PEOPLE
EMPLOYED**

95%

**OF YOUNG PEOPLE
SHOWED IMPROVEMENT IN
MEASURED OUTCOMES**

78,502

**MEALS FUNDED FOR
PARTNER PROJECTS IN
KENYA & ROMANIA**

78,502

**SHOTS OF COFFEE
BREWED**

